



Job Description – Senior Consultant – Cisco Unified Communications

Detailed Description

Netsync Network Solutions is looking for qualified individuals to fill the role of Senior Consultant, specializing in Cisco Unified Communications (UC). As a Senior Consultant, specific job responsibilities will vary by client engagement but will focus primarily on Cisco UC architecture, system design, and implementation.

Roles and Responsibilities:

- Work with Netsync clients and Netsync project teams to identify business and technical requirements for UC.
- Develop UC strategies and architectures.
- Perform network readiness and current state telephony assessments.
- Develop UC designs based on the latest Cisco advanced technologies.
- Implement and support UC solutions for clients based on industry and Netsync best practices.
- Provide knowledge transfer and detailed design/operational documentation to clients.
- Provide quality assurance documentation and peer review on projects.
- Develop and maintain relationships with clients, technology partners, and internal teams.
- Provide Tier 3 support

Additional Duties:

- Individual should be able to lift 50 lbs.
- **Travel:** Approximately 25%

Skills and Experience:

- Excellent client management/resolution, problem solving, and debugging/troubleshooting skills.
- Excellent verbal communications and written documentation skills.

Minimum Qualifications/Technical and Education Requirements:

- A bachelor's degree or equivalent work experience with Cisco Expert (CCIE-VOICE) level certification is preferred. Candidate should also be interested in pursuing additional certifications (CCNP, CCVP, and CCIE) as part of their professional development plan.
- Minimum of four years of related IP telephony design/implementation experience, including:
 - Cisco Unified Communications Manager (CUCM)
 - Cisco Unity Connection (CUC)
 - Cisco Contact Center Express (UCCX)
 - Cisco Unified Presence Server (CUPS)
 - Cisco Emergency Responder (CER)
 - Cisco WebEx Meetings Server
 - H.323, Session Initiation Protocol (SIP), Media Gateway Control Protocol (MGCP), and Skinny Call Control Protocol (SCCP)
 - Cisco hardware and software



- IP Video (Tandberg/TelePresence is preferred)
- Video Distribution Management System (DMS) is preferred
- Minimum of three years of related network/IP telephony administration and support.
- Minimum of three years of related experience in network environments, including: network engineering (hardware and software); network security practices; and designing, planning, and implementing LANs and WANs
- Active Cisco Certified Network Professional (CCNP) or Cisco Certified Voice Professional (CCVP) certifications.
- Active Cisco Voice Specializations (desired).
- Active Cisco Certified Internetwork Expert (CCIE) (Voice/Routing and Switching) certifications (desired).

